

Letter of Authority for U4 Utilities UK Ltd

This Letter of Authority (LOA) states **U4 DEVELOPMENTS UK Ltd** and **U4 UTILITIES Ltd** is our chosen Third Party.

I **understand** this service is on a fee-based charge per construction site where Utility connections and infrastructures are installed, managed and without obligation to accept any recommendations or estimates, quotations concerning infrastructure from all the UK Network Power Providers and meter installations with U4 Utilities UK. I understand that I will NOT make a claim against U4 Utilities Ltd/ U4 Developments UK Ltd as a result of any financial loss, or Compensation claims for damages incurred by my developer/builder company via any third-party provider managed indirectly by U4 Developments UK Ltd. I understand and agree that any claims I/we make will **NOT** be levied or claimed against U4 Developments UK Ltd. Any claims must be made to the appropriate Ombudsman/ Utility Provider directly. Please review our Service Level Agreement (SLA) that is part of the LOA agreement online link: <http://www.u4utilities.co.uk/builders-developers.php> This Letter Of Authority (LOA) is without a time limit and will remain 'Live' and ongoing until such time I place in writing my LOA cancellation letter to U4 Developments UK Ltd. U4 Utilities UK will Manage my infrastructure, meters, connections on my behalf, and I acknowledge that after accepting any quotations provided to us then U4 Utilities UK will invoice us per site for the fully managed project management services of infrastructure, meters, connections of our site/plot and Subject to the terms and conditions set out below.

Please allow U4 Utilities to obtain the following information where appropriate:

- Receive information: Consumption, MPAN, MPRN, Water supply numbers, pricing details and contract end dates
- Negotiate prices on my behalf and agree new supply contracts for infrastructure quotes, meter installations and connections.
- Obtain information from third party industry databases, for example metering details such as ECOES and Xoserve.
- To be able to contact my current supplier to resolve any objections or rejections regarding my transfer/renewal, installations.
- Billing disputes or any dispute that is dealt with by any ombudsman.
- Please be aware that any installation dates can vary between 10 and 21 working days dependent upon provider.
- Request and receive ALL correspondence and billing information e.g. bills, debt information and payment terms.
- Existing contracts/pricing and metering information, relevant data, including AQ/EAC & half hourly data.
- Authorise any adjustments, refunds or billing and change of tenancy processes.
- Issue termination notice about existing supply contracts on our behalf.
- U4 Developments UK Ltd shall use the customer data solely for the purposes of delivering the services specified in this document and may share data with relevant third parties and our Group of companies whilst adhering to the Data Protection Act and EU regulations under GDPR legislation.

Terms of service and Payments to U4 stage **1: MINIMUM ADMINISTRATION APPLICATION FEES DUE: I agree to pay U4 Developments UK Ltd an administration fee for initial applications made on your behalf. This will be £49.00 per Utility applied for a Minimum of 2 Utilities (*Electric & Water*) at £98.00 plus Vat and up to a Maximum of 5 Utilities (*Electric, Water, Gas, Sewer, BT*) at £245.00 plus Vat in advance by Invoice direct to me/us at the start of our Consultancy process. **This fee is non-refundable if you do not progress to stage 2. If you DO advance to stage 2 and pay your invoice in full then this Advanced fee will be refunded in your combined infrastructure and Consultancy fees Invoice.

Terms of service stage 2: YOU MAKE YOUR DECISION TO CONTINUE OR CEASE:

U4 Developments UK Ltd will have gathered all your National Power Networks Infrastructure Quotations for you and notified you of the full costs for your development, where our Terms of payment is 100% to be paid to U4 Developments UK Ltd in full where we will administer and pay all your fees for your infrastructure quotations to start your sites Utility connections. U4 Developments UK Ltd will invoice you for full infrastructure costs per provider and our own Consultancy management fees clearly broken down on your invoice for your payment, and these must be paid within 30 days from the date of our combined invoice. Upon full payment of these fees we will adjust your invoice to 'REFUND' you any MINIMUM ADMINISTRATION APPLICATION FEE that you have already paid in advance at our Terms of Service Stage 1. If you do not wish to accept the Network providers quotes and our consultancy fees, we will cancel the power networks quotes and advise them and you that you have turned down their quotations and they and U4 will do no more work. Any advance U4 Application Administration fees will not be refunded to you which will cover initial applications work already carried out for you by us.

Terms of service stage 3: YOU ARE NOW FULLY COMMITTED TO PAY THE POWER PROVIDERS INFRASTRUCTURE QUOTES AND U4:

Now you have confirmed your acceptance of these quotes and our consultancy fees your full payment will be due before we can start any infrastructure and Network energy provisioning for your site. Remember the longer you delay this stage the longer your site may be delayed plus the Energy Network providers quotes only remain valid for a minimum of 30 days. Where these have lapsed and are invalid U4 do not take or accept any responsibility or liability for any delays caused to your site build, as times scales are outside of U4 Developments UK Ltd control.

Terms of service stage 4: SITE COMMENCEMENT YOUR INVOICE IS PAID: Once You Have paid your invoice to U4 Developments UK Ltd to act on your behalf, we will use this indefinite LOA that you have signed as your confirmation as per your instructions to proceed unconditionally but within our full terms of business herein.

Additional Infrastructure Related Costs – All extra costs such as Site visit charges, extra work or unforeseen works that are chargeable by the Network providers will be notified to you in full and you must pay these where requested. BT lines and connections can take from start to completion 9 months to complete (Larger sites).

This LOA is valid for ALL sites & associated meters under the Company name provided below and will be submitted indefinitely until your written cancellation letter terminates this LOA agreement to U4 Developments UK Ltd. U4 Utilities can sign agreements & arrange verbal Contracts for meter and infrastructure installations on our behalf, U4 Utilities LOA will over-ride any existing LOAs held on file by the supplier, This Letter of Authority (LOA) will be valid indefinitely until I/we Cancel this by written notification to U4 Developments UK Ltd at: info@U4Utilities.co.uk This letter of Authority is signed to comply with the Data Protection Act and EU regulations of GDPR where your signature gives us consent to holding your personal data for the purpose of business to business transactions, sales and orders and we accept this letter as authorisation to release customer information direct to U4 Developments UK Ltd and U4 Utilities Ltd, and our related group of companies.

Please fill in your appropriate details & Signature

Electricity Mpan Details: Please fill in the appropriate details for the service you require

Business Name:

Clients Name:

Clients Position:

Signed: *.....*

Dated: / /

S				

Gas Details, Meter Point Reference

MPRN:

Water Details, Water Serial Number

WSN: